
Abstract

This study aims to find ways to decide fair delivery charges on food delivery platforms. Platform delivery work is increasing and is socially important labor issue. Fair delivery charge is a key factor in ensuring an adequate income for delivery workers in poor working conditions. The study proposes five policy measures ; first, establishing appropriate standards for calculating delivery charges and stipulating them explicitly and transparently, second, establishing appropriate minimum fees to ensure minimum income for delivery workers, third, strengthening transparency in delivery platforms, fourth, institutionalizing quasi-employment relationships, fifth, introduction of a safety delivery system. These policy measures can be realized individually or through a mix of different policies.

Keyword Platform Work, Platform Delivery Worker, Fair Delivery Charges, Minimum Fee, Safety Delivery System